



Hamilton
Health
Sciences
VOLUNTEER RESOURCES

Volunteer Resources

E-Information Session

2023/24



About us

Volunteer Resources (VR) at Hamilton Health Sciences is a team of 7 Volunteer Management professionals who effectively engage a diverse population of Volunteers from the following hospital sites:

- Hamilton General Hospital
 - McMaster Children's Hospital/McMaster University Medical Centre
 - Juravinski Hospital/Juravinski Cancer Centre
 - St. Peters Hospital
 - Satellite Health Facility
 - Urgent Care Centre
 - Ron Joyce Children's Health Centre
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- VR recruits over 600 volunteers per year
 - Approximately 78,000 shifts are covered annually
 - Over 75 placement opportunities
 - In 2019, Volunteers contributed over 100,000 hours to HHS
 - HHS Volunteers contribute to improved patient outcomes in complex and acute care settings
 - HHS Volunteers share their lived experience to impact positive change at HHS through the Patient and Family Advisor program



Diversity & Inclusion

At Hamilton Health Sciences, we value and respect the richness of diversity of the communities we serve, and we are dedicated to cultivating a welcoming, inclusive and safe environment free from discrimination and harassment for everyone who enters through our doors. We encourage *all* members of our community to apply to volunteer at HHS.

HHS recognizes its people are best positioned to do this by increasing the skills, confidence, and capabilities of its people through a range of human rights and inclusion training and programs, events, and projects.

For more resources on HHS's commitment to Diversity & Inclusion please [click here](#)



Requirements to Volunteer at HHS

- 14 years of age or older (or 13 years of age entering Grade 9)
- Complete an application form
- Complete volunteer onboarding (see Slide 4)
- Commit to a volunteer placement for a minimum of 50 hours (or 6 months)
- Attend scheduled volunteer shifts
- Provide \$10 uniform deposit (cash only, fully refundable)
- Adhere to Confidentiality and Terms of Engagement sign-off



Screening & Intake Process

- Online Application
- Consent for photography
- 2 Reference Questionnaires
- Health Screening & COVID-19 Vaccine
- Terms of Engagement sign-off
- Interview and placement
- Police Screening may be required (determined at interview)
- Orientation & training



Keep in mind...

- If selected to continue through the Volunteer Resources onboarding process, applicants will receive the registration package. Please note it can take 2-8 weeks to complete.
- Volunteers are selected and placed according to skills, interests, availability and suitability.
- Volunteers enhance the patient and family experience. Volunteers do not conduct or assist in roles that are performed by trained healthcare professionals.
- If you are interested in shadowing or learning more about clinical placements please visit www.hamiltonhealthsciences.ca/learning

Benefits of Volunteering at HHS

The Hamilton Health Sciences Volunteer Association (HHSVA) mission is to support, enhance and advocate for HHS and volunteers on behalf of patient care. All profits generated by the HHSVA are donated to enhance patient comfort at HHS. The Volunteer Association provides volunteers with:

- Complimentary parking and beverage while on duty
- Discounts at HHSVA Retail shops
- \$1000 Scholarship once eligibility criteria has been met
- Invitation to staff recognition events and holiday teas
- Invitation to the Annual General Meeting Banquet and Awards Presentation after 50 hours

HHS also provides:

- Access to HHS Shine Wellness facilities and workshops
- Letters of Reference once eligibility criteria has been met
- Awards (e.g.: Ontario Service Awards, HHS long service awards, etc.)
- Access to Employee Discount Program (HR Incentives Program)
- Access to the HHS learning program "Centre for People Development"





Have more questions?

No problem!

Try our Advisor Connect e-helpline.

Visit the "Advisor Connect" tab on the Volunteer Resources web page and you will be directed to a member of our team for further support.